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Vibration diagnostics – Measuring and monitoring systems – Measurement and reports – Training and consultations

**Consultation Centre
Adash Service**

www.adashservice.cz



In Ostrava , on 12 May 2002



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ADASH spol. s r.o. offers its clients the Adash Service consisting of a consulting service for the processing of data obtained especially by the measurement of vibration and of professional assistance in the use of vibration diagnostics systems.

Reasons for establishing the Adash Service:

- We realise that in the evaluation of data the most frequent problems arise not through measurement procedures but data interpretation.
- Users inexperienced in vibration diagnostics are often afraid of making an incorrect evaluation themselves, which may considerably increase operating costs.
- If a considerable investment in the measurement technique has been made, then a quick economic return is expected.



It was mainly for the above reasons that we decided to establish a complex consulting centre, whose main objective is to offer professional and methodological assistance to all diagnosticians and users of vibration diagnostics systems. Currently, when electronic data exchange is not a problem, the most convenient space for the centre seems to be the Internet. ADASH Ltd. created and has been running its own Web server with direct connection (4 Mbits/sec), which also guarantees problem-free communication with many users in parallel.

The Adash Service consulting centre is situated at <http://www.adashservice.com>

The co-operation with the customer runs as follows:

- Each customer receives a login name and a password.
- Then the customer can access his/her consultation database where questions may be asked.
- Also various measured data may be enclosed with any question as a file.
- Customers who use the Adash system may use the DDS database on the Web server where they can easily place data for requested evaluation.
- The Adash specialists process all the questions and place answers on the customer's database.

The entire system guarantees each user full privacy. It is not a discussion forum where questions and answers are public.



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Our objective is to offer a high quality service, which would gradually expand and improve. Such operation however requires considerable expense. Therefore, the Adash Service is a paid service.

The services are paid for by means of credits, similar to the system used with mobile phones. Each customer receives a certain number of credits for payment, which are then gradually utilised. Consultancy is charged on a time basis: 40 EUR/ 40 USD per hour. Each credit represents one fifteen-minute consultation, i.e. four credits make up one hour.

The guaranteed response period is 3 business days. Also, urgent answers within one business day may be required, at double the price.

Credit purchases are invoiced in advance and to an amount selected by you (a minimum 8 credits, i.e. two hours).

We are looking forward to working with you.

ADASH Ltd.

